Benefits of ISO/IEC 20000-1 Certification

Get ISO/IEC 20000-1:2018 -
Information Technology Service
Management System

In today's world, everyone relies on technology to operate their business efficiently and effectively. From storing data and managing communication to daily operations and customer services, everything depends on technology. Whether it is a small business, a large business, a startup, a bank, a school, a service provider, or a hospital, they all depend on it.

IT services are the backbone of the organization. If it is not working well, then it causes serious damage to your business. With this damage, you can lose customer and partner trust, and the reputation of your company. To maintain your reputation and trust with customers and partners, implement [ISO/IEC 20000-1 Certification](#). This certification ensures that your IT systems are working well.

What is ISO/IEC 20000-1 Certification?

It is an international standard for IT Service management systems. It is recognized by the International Organization for Standardization (ISO) and the International Electrotechnical Commission(IEC). It provides a proper framework for the organization to plan, check, and manage the IT services. It also improves service quality and customer satisfaction.

Important Elements of ISO/IEC 20000-1

- **Service Management System (SMS)**- It gives a proper framework to manage and improve your IT services.

- **Continual Improvement** - It always improves and reviews the services.
- **Customer & Supplier Management**- It maintains good relationships with clients and vendors.
- **Risk & Security Management**-Protect information and manage potential risks.

Benefits of ISO/IEC 20000-1

- It improves quality by ensuring that your IT services follow a structured and consistent approach.
- It improves customer satisfaction by ensuring your IT services are reliable and responsive.
- It gives you a competitive edge and opens new business opportunities.
- It meets national and international standards.
- It reduces the chance of service failures and builds trust with your clients.
- It supports Continuous Improvement
- Improves operational efficiency.

Which industry needs ISO/IEC 20000-1 Certification?

Any organization that delivers IT services
- IT Service Providers
- Healthcare
- Educational Institutions
- Public Sector
- Managed Service Providers (MSPs)
- Large Enterprises and Corporations

Why choose us?

If you are looking for ISO/IEC 20000-1 Certification, then you are in the right place.SQC Certification provides various ISO Standards. Our team helps you in each step. Because we understand the challenges that companies face. We do not just provide certification; we provide satisfaction. With our help, you can achieve your ISO certification and customer and partner trust. Our experienced team helps you to improve your reputation, trust, and quality.

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- **Call us now at** 9910340648

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